

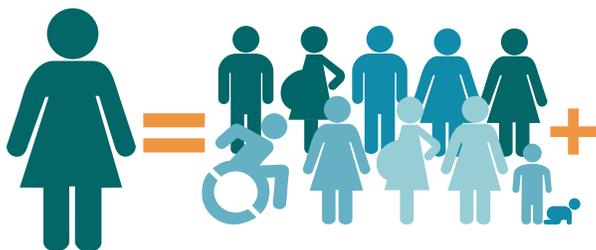
Community Health Worker Employment and Supervision in Ohio

Key Facts from the 2018 Ohio Community Health Worker (CHW) Statewide Assessment

WHAT ARE THE COMMON JOB TITLES?

- Community Health Worker
- Home Visitor
- Community Connector
- Outreach Worker
- Health Coach
- Patient Navigator

Nearly half of CHWs surveyed see 10 or more clients per day



MAIN RESPONSIBILITIES OF OHIO CHWs:

90% **Connect** clients to community resources

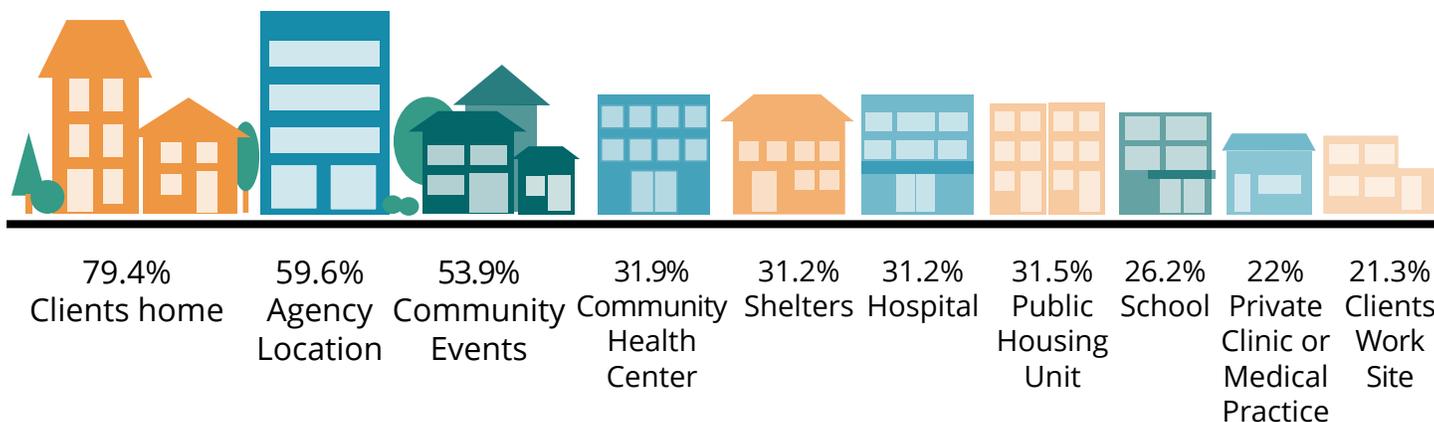
89% **Educate** clients about how to use health and social services

86% **Motivate** clients to obtain care and other services

75% **Provide** information so clients understand how to prevent or manage health conditions

75% **Conduct** home visits to provide education, assessment, and social support

TOP 10 SETTINGS WHERE CHWs WORK:



TOP 3 REASONS CHWs WOULD:



CONTINUE THE PROFESSION:

- Ability to help the community
- Flexible schedule
- Autonomy/independence on the job



LEAVE THE PROFESSION:

- Low pay
- Lack of opportunity for growth in the field
- Lack of support from supervisor/agency

CHW EMPLOYMENT

Attitudes

CHWs report: High job satisfaction

Employers report: CHWs are a valuable member of the health team

Salaries

- Average Salary range is \$30K-\$35K
- No significant difference between the pay of certified CHWs versus the pay of non-certified CHWs
- Many CHWs feel underpaid

Supervision

- Most CHWs are supervised by a nurse or social worker
- 20.1% of employers surveyed do not provide any training specific to supervision of CHWs
- Only 29.5% of employers surveyed provide training on how to integrate CHWs on healthcare teams

Challenges

- Difficult to find and maintain employment as a CHW in Ohio
- Some positions require a bachelor's degree
- Life experience is not counted enough by hiring managers
- Little job security due to the nature of grant funding
- High caseloads and unrealistic expectations
- Employers/supervisors do not adequately understand the role of the CHW
- Few or no advancement opportunities